# Controls and compliance checklist

**Controls assessment checklist**

| **Yes** | **No** | **Control** |
| --- | --- | --- |
|  |  | Least Privilege |
|  |  | Disaster recovery plans |
|  |  | Password policies |
|  |  | Separation of duties |
|  |  | Firewall |
|  |  | Intrusion detection system (IDS) |
|  |  | Backups |
|  |  | Antivirus software |
|  |  | Manual monitoring, maintenance, and intervention for legacy systems |
|  |  | Encryption |
|  |  | Password management system |
|  |  | Locks (offices, storefront, warehouse) |
|  |  | Closed-circuit television (CCTV) surveillance |
|  |  | Fire detection/prevention (fire alarm, sprinkler system, etc.) |

**Compliance checklist**

Payment Card Industry Data Security Standard (PCI DSS)

| **Yes** | **No** | **Best practice** |
| --- | --- | --- |
|  |  | Only authorized users have access to customers’ credit card information. |
|  |  | Credit card information is stored, accepted, processed, and transmitted internally, in a secure environment. |
|  |  | Implement data encryption procedures to better secure credit card transaction touchpoints and data. |
|  |  | Adopt secure password management policies. |

General Data Protection Regulation (GDPR)

| **Yes** | **No** | **Best practice** |
| --- | --- | --- |
|  |  | E.U. customers’ data is kept private/secured. |
|  |  | There is a plan in place to notify E.U. customers within 72 hours if their data is compromised/there is a breach. |
|  |  | Ensure data is properly classified and inventoried. |
|  |  | Enforce privacy policies, procedures, and processes to properly document and maintain data. |

System and Organizations Controls (SOC type 1, SOC type 2)

| **Yes** | **No** | **Best practice** |
| --- | --- | --- |
|  |  | User access policies are established. |
|  |  | Sensitive data (PII/SPII) is confidential/private. |
|  |  | Data integrity ensures the data is consistent, complete, accurate, and has been validated. |
|  |  | Data is available to individuals authorized to access it. |

**Recommendations:**

To comply with regulatory requirements and to reduce the overall risk, the company needs to implement the following changes:

* Implementation of the Least Privilege Principle through the creation and proper usage of user access protocols, including the creation of employee accounts that are authorized to access only the data and digital assets necessary for their work functions.
* Update of the Password Policy including the following changes:
  + Changing the minimal password strength requirements to industry standards (e.g., upper and lowercase letters, at least one number and special character).
  + Mandatory use of a password management system, including but not limited to a password vault.
* Proper use of static and transit encryption measures, like end-to-end encryption on the transport of data between networks and within the internal company network; and storage encryption on the databases.
* Creation and proper implementation of a strong backup policy.
* Creation and proper implementation of a policy for managing frequent maintenance and intervention on legacy systems. Discussing deactivation of said legacy systems and subsequent substitution for more modern systems.
* Installation of an Intrusion Detection System (IDS) and Intrusion Prevention Systems (IPS).